

Navisite on AWS Marketplace Frequently Asked Questions (FAQs)



#### **GETTING STARTED**

#### What is the benefit of using Navisite's AWS Marketplace?

Navisite's AWS Marketplace provides a robust selection of Navisite's pre-configured Amazon Machine Images (AMIs) that are ready to run on AWS, so you can save time and reduce costs when migrating your on-premises Oracle databases to the AWS Cloud.

#### How do I sign up and begin using AWS Marketplace products?

Navisite currently offer 200+ publicly available images on the AWS Marketplace. The subscription process for an example offering can be found below.

INAVISITE	Oracle Enterprise Linux 7.6 supported by Navisite By: Navisite ② Latest Version: V2.0.1 Oracle Enterprise Linux 7.6 pre-configured to run Oracle software Linux/Unix 합습값값 0 AWS reviews   5 external reviews ③ Free Trial		Continue to Subscribe Save to List Typical Total Price \$0.16/hr Total pricing per instance for services hosted on m4.large in US East (N. Virginia). View Details	
Overview	Pricing	Usage	Support	Reviews
RPM pre-installed for run Enterprise Linux 7. We ha accelerate your Oracle mi applications to AWS quick Tier Services Partner and	s is a pre-packaged Oracle Enterprise Linux installation with all the required M pre-installed for running all Oracle Enterprise Products certified on Oracle terprise Linux 7. We have combined all the best practices and experience to elerate your Oracle migration on AWS. Move your core enterprise Oracle blications to AWS quickly and efficiently with the expertise of an AWS Premier r Services Partner and Oracle Platinum Partner.		Highlights • Pre-packaged solution: We offer a pre-packaged solution for running all Oracle products, such as Oracl Database, WebLogic and e-Business Suite (EBS) • Free Trail: Benefit from a Free 7-day trial	
Version	Oracle Platinum Partner.	Databa • Free Tr	ase, WebLogic and e-Business rail: Benefit from a Free 7-day	lucts, such as Oracle s Suite (EBS) y trial
Version	Oracle Platinum Partner.	v2.0.1 ersions isite <sup>[2]</sup> Databa • Free Tr • Suppo support more of more of	ase, WebLogic and e-Business rail: Benefit from a Free 7-day rt options: The solution inclu rt from Navisite for your AMIs customized support package	lucts, such as Oracle s Suite (EBS) y trial des standard s or an option for a tailored to your
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Ву	Oracle Platinum Partner. Show other ve Navi	Databa • Free Tr v2.0.1 • Suppo suppor isite C* more c needs image	ase, WebLogic and e-Business rail: Benefit from a Free 7-day rt options: The solution inclu rt from Navisite for your AMIs ustomized support package i Improved security: Benefit fro	lucts, such as Oracle s Suite (EBS) y trial des standard s or an option for a tailored to your om a hardened OEL

On the product offering page, select 'Continue to Subscribe.'

## NAVISITE

### **NAVISITE** Oracle Enterprise Linux 7.6 supported by Navisite

Continue to Configuration

You must first review and accept terms.

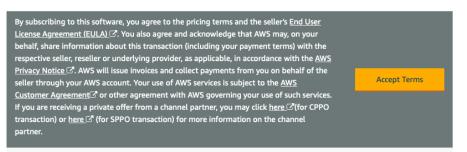
< Product Detail Subscribe

### Subscribe to this software

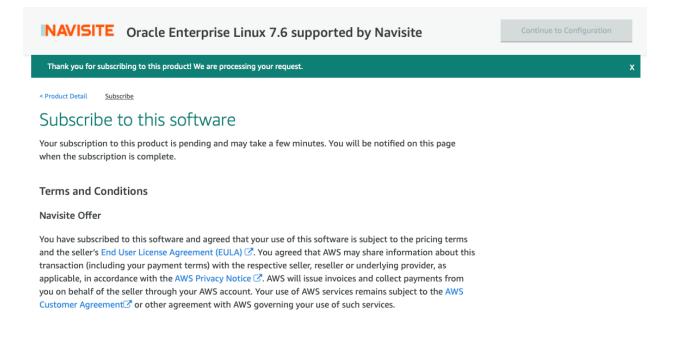
To create a subscription, review the pricing information, and accept the terms for this software. You can also create a long term contract on this page.

#### **Terms and Conditions**

#### Navisite Offer



Read through the 'Terms and Conditions' and then click to accept the terms.



You have now successfully subscribed to our AWS Marketplace offering product. Repeat this process for each product you would like to use.

## NAVISITE

<b>NAVISITE</b> Oracle Enterprise Linux 7.6 supported by Navisite	Continue to Configuration
< Product Detail <u>Subscribe</u>	
Subscribe to this software	Software contract
You're subscribed to this software. Please see the terms and pricing details below or click the button above to	Select contract option(s)
configure your software.	Total contract price \$0 Due now
Save money by purchasing a software contract	Create Contract
You can save on the cost of this software by purchasing a software contract. You will be charged the full fee when you confirm the contract purchase. The charge only covers the software cost over the contract duration.	
Configure contract	

After approximately two minutes, refresh your screen, and you'll see a **'Continue to Configuration'** tab on the top right hand of the screen.

### Click the 'Continue to Configuration' tab.

<b>NAVISITE</b> Oracle Enterprise Linux 7.6 supported by Navisite	Continue to Launch
< Product Detail Subscribe Configure	
Configure this software	Software contract
Choose a fulfillment option and software version to launch this software.	Select contract option(s)
Fulfillment option 64-bit (x86) Amazon Machine Image (AMI)	Total contract price \$0 Due now Create Contract
Software version v2.0.1 (Jun 01, 2022)	Pricing information
Region US East (N. Virginia)  Use of Local Zones or WaveLength infrastructure deployment may alter your final pricing.	This is an estimate of typical software and infrastructure costs based on your configuration. Your actual charges for each statement period may differ from this estimate. <b>Software Pricing</b>
Ami Id: ami-03756909f86f863ce Ami Alias: /aws/service/marketplace/prod-h4jpuuyjxfuw2/v2.0.1 Learn More 🗗 New Product Code: 3!91tgvmqwxz06bcypctbeppu Release notes (updated June 1, 2022)	Oracle \$0.06/hr OR Enterprise Linux \$475.00/yr 7.6 supported by Navisite Frfs running on m4.large
Save money by purchasing a software contract You can save on the cost of this software by purchasing a software contract. You will be charged the full fee when you confirm the contract purchase. The charge only covers the software cost over the contract duration. Configure contract	Infrastructure Pricing EC2: 1 * m4.large Monthly Estimate: \$72.00/month

From this screen, you can select variables that are specific to your current setup (i.e., which region you would like the instance deployed into).



Click 'Continue to Launch' once you are happy with the setup.

NAVISITE Orac	le Enterprise Linux	7.6 supported by Navisite			
< Product Detail Subscribe Con	nfigure <u>Launch</u>				
Launch this sof	tware				
Review the launch configuration details and follow the instructions to launch this software.					
Configuration details					
Fulfillment option	64-bit (x86) Amazon Machine Image (AMI) Oracle Enterprise Linux 7.6 supported by Navisite running on m4.large				
Software version	v2.0.1				
Region	US East (N. Virginia)				
Usage instructions					
Choose Action Launch from Website	\$	Choose this action to launch from this website			
EC2 Instance Type	\$	Memory: 8 GiB CPU: 6.5 EC2 Compute Units (2 Virtual cores with 3.25 Units each) Storage: EBS storage only Network Performance: Moderate			

From this screen, you can select the target instance type, destination VPC, subnets and security groups.

Once again, if you are happy with the setup, click 'Launch.'

You have now successfully launched an EC2 server using one of our AWS Marketplace offerings.

### NAVISITE

#### **BREAKING DOWN BILLING**

#### How does the billing cycle work?

Charges for using images from the AWS Marketplace are added to your monthly AWS bill – it's as simple as that!

### Is there a monthly subscription cost?

Charges for using AWS Marketplace images are on a Pay As You Go (PAYG) basis, so you will be charged for only as much as you use – similar to how you are charged with AWS PAYG services. We do offer discounts for longer subscription periods. If this is of interest, get in touch with us and ask for a 'Private Offer.' You can email us at <u>aws@navisite.com</u>.

#### How do I cancel my subscription?

Because the AWS Marketplace is Pay As You Go, you can simply stop using the services at any time. Any charges up to that point will be added to your regular AWS monthly bill.

#### How does Oracle Licensing work?

All the AWS Marketplace offerings are Bring Your Own License (BYOL). Licenses will need to be procured through Oracle or a certified third party. Detailed information on Oracle Licensing for AWS can be found here: <u>https://docs.aws.amazon.com/whitepapers/latest/oracle-database-aws-best-practices/oracle-licensing-considerations.html</u>.

#### **GETTING TECHNICAL**

#### How do I connect to my newly launched Amazon Machine Image (AMI)?

To connect to a newly launched AMI, use an SSH client to connect to your instance (putty). The username will be either 'ec2-user' or 'clckwrk' – you can determine which one by viewing the instructions tab of your chosen product. You will then be able to change the user to root using the following command: sudo su –

For more information on accessing instances using an SSH client, please refer to the following AWS documentation:

https://docs.aws.amazon.com/AWSEC2/latest/UserGuide/AccessingInstances.html.

#### How do I update the system kernel of my EC2 server?

To update the system kernel on an EC2 server, use an SSH client to connect to your instance (putty). Once connected, switch to the root user by issuing the following command: sudo su –

To install the latest kernel available, issue the following command: yum -y upgrade kernel

You can reboot the server using the following command: reboot -n

Finally, log back into the server to validate the latest kernel is being used.



# How do I add Oracle to the wheel group, so that I can sudo to the root user from the Oracle OS user?

You can add Oracle to the wheel group by running the following command as the root user: usermod –aG wheel oracle

You can then switch to the root user using the following command: sudo su -

#### **REQUESTING ADDITIONAL SUPPORT**

#### Can Navisite offer a guaranteed Service Level Agreement (SLA)?

Yes. We offer a private service level that is customized based on the customer's migration and SLA requirements through the AWS 'Private Offer' scheme. This enables us to tailor our services to accommodate exactly what you need. To learn more, email us at <u>aws@navisite.com</u>.

#### Can I augment my AWS Marketplace usage with additional services?

Absolutely. Navisite's team of skilled consultants have the expertise and experience to help you complete your Oracle-to-AWS migrations quickly, efficiently and cost-effectively. We can provide any level of service—enabling you to offload any part of your project or your entire project to our team. Contact us at <a href="mailto:aws@navisite.com">aws@navisite.com</a> to learn about our professional services offerings.

#### CONNECTING WITH NAVISITE

#### How can I ask a question not listed on this FAQ?

If you're seeking an answer to a question not listed within this FAQ, please contact <u>aws@navisite.com</u> and we will get back to you as soon as we can.

#### The image I'm looking for isn't here, can you add it?

We add images based on how many requests we get for them. Please reach out to <u>aws@navisite.com</u> and we'll let you know when new images are coming up.

#### How can I request additional support from Navisite?

To request additional support or services from Navisite, please email us at <u>aws@navisite.com</u>.