



**Navisite on AWS Marketplace  
Frequently Asked Questions (FAQs)**

## GETTING STARTED

### What is the benefit of using Navisite's AWS Marketplace?

Navisite's AWS Marketplace provides a robust selection of Navisite's pre-configured Amazon Machine Images (AMIs) that are ready to run on AWS, so you can save time and reduce costs when migrating your on-premises Oracle databases to the AWS Cloud.

### How do I sign up and begin using AWS Marketplace products?

Navisite currently offer 200+ publicly available images on the AWS Marketplace. The subscription process for an example offering can be found below.

The screenshot shows the AWS Marketplace product page for "Oracle Enterprise Linux 7.6 supported by Navisite". The page includes a navigation bar with tabs for Overview, Pricing, Usage, Support, and Reviews. The main content area is divided into two columns. The left column contains a "Product Overview" section with a descriptive paragraph and a metadata table. The right column contains a "Highlights" section with a bulleted list of key features. A pricing box on the right side of the page displays a typical total price of \$0.16/hr.

**Oracle Enterprise Linux 7.6 supported by Navisite**  
By: [Navisite](#) Latest Version: v2.0.1  
Oracle Enterprise Linux 7.6 pre-configured to run Oracle software  
Linux/Unix ☆☆☆☆☆ 0 AWS reviews | 5 external reviews ⓘ  
[Free Trial](#)

**Continue to Subscribe**  
[Save to List](#)  
Typical Total Price  
**\$0.16/hr**  
Total pricing per instance for services hosted on m4.large in US East (N. Virginia). [View Details](#)

Overview Pricing Usage Support Reviews

### Product Overview

This is a pre-packaged Oracle Enterprise Linux installation with all the required RPM pre-installed for running all Oracle Enterprise Products certified on Oracle Enterprise Linux 7. We have combined all the best practices and experience to accelerate your Oracle migration on AWS. Move your core enterprise Oracle applications to AWS quickly and efficiently with the expertise of an AWS Premier Tier Services Partner and Oracle Platinum Partner.

Version	v2.0.1 <a href="#">Show other versions</a>
By	<a href="#">Navisite</a>
Categories	<a href="#">Operating Systems</a>
Operating System	Linux/Unix, Other 7.6
Delivery Methods	<a href="#">Amazon Machine Image</a>

### Highlights

- Pre-packaged solution: We offer a pre-packaged solution for running all Oracle products, such as Oracle Database, WebLogic and e-Business Suite (EBS)
- Free Trail: Benefit from a Free 7-day trial
- Support options: The solution includes standard support from Navisite for your AMIs or an option for a more customized support package tailored to your needs Improved security: Benefit from a hardened OEL image featuring the latest kernel and security patches

On the product offering page, select 'Continue to Subscribe.'

[< Product Detail](#) [Subscribe](#)

## Subscribe to this software

To create a subscription, review the pricing information, and accept the terms for this software. You can also create a long term contract on this page.

### Terms and Conditions

#### Navisite Offer

By subscribing to this software, you agree to the pricing terms and the seller's [End User License Agreement \(EULA\)](#). You also agree and acknowledge that AWS may, on your behalf, share information about this transaction (including your payment terms) with the respective seller, reseller or underlying provider, as applicable, in accordance with the [AWS Privacy Notice](#). AWS will issue invoices and collect payments from you on behalf of the seller through your AWS account. Your use of AWS services is subject to the [AWS Customer Agreement](#) or other agreement with AWS governing your use of such services. If you are receiving a private offer from a channel partner, you may click [here](#) (for CPPO transaction) or [here](#) (for SPPO transaction) for more information on the channel partner.

Accept Terms

Read through the 'Terms and Conditions' and then click to accept the terms.

Thank you for subscribing to this product! We are processing your request. X

[< Product Detail](#) [Subscribe](#)

## Subscribe to this software

Your subscription to this product is pending and may take a few minutes. You will be notified on this page when the subscription is complete.

### Terms and Conditions

#### Navisite Offer

You have subscribed to this software and agreed that your use of this software is subject to the pricing terms and the seller's [End User License Agreement \(EULA\)](#). You agreed that AWS may share information about this transaction (including your payment terms) with the respective seller, reseller or underlying provider, as applicable, in accordance with the [AWS Privacy Notice](#). AWS will issue invoices and collect payments from you on behalf of the seller through your AWS account. Your use of AWS services remains subject to the [AWS Customer Agreement](#) or other agreement with AWS governing your use of such services.

You have now successfully subscribed to our AWS Marketplace offering product. Repeat this process for each product you would like to use.

[Continue to Configuration](#)[< Product Detail](#) [Subscribe](#)

### Subscribe to this software

You're subscribed to this software. Please see the terms and pricing details below or click the button above to configure your software.

#### Save money by purchasing a software contract

You can save on the cost of this software by purchasing a software contract. You will be charged the full fee when you confirm the contract purchase. The charge only covers the software cost over the contract duration.

[Configure contract](#)

#### Software contract

Select contract option(s)

**Total contract price** **\$0**  
Due now

[Create Contract](#)

After approximately two minutes, refresh your screen, and you'll see a 'Continue to Configuration' tab on the top right hand of the screen.

Click the 'Continue to Configuration' tab.

[Continue to Launch](#)[< Product Detail](#) [Subscribe](#) [Configure](#)

### Configure this software

Choose a fulfillment option and software version to launch this software.

Fulfillment option

64-bit (x86) Amazon Machine Image (AMI)

Software version

v2.0.1 (Jun 01, 2022)

Region

US East (N. Virginia)

Use of Local Zones or WaveLength infrastructure deployment may alter your final pricing.

**Ami Id:** ami-03756909f86f863ce

**Ami Alias:** /aws/service/marketplace/prod-h4jpuuyjxfuw2/v2.0.1 [Learn More](#) **New**

**Product Code:** 3l91tgvmqwx06bcypctbeppu

[Release notes \(updated June 1, 2022\)](#)

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[Configure contract](#)

#### Software contract

Select contract option(s)

**Total contract price** **\$0**  
Due now

[Create Contract](#)

#### Pricing information

This is an estimate of typical software and infrastructure costs based on your configuration. Your actual charges for each statement period may differ from this estimate.

##### Software Pricing

Oracle Enterprise Linux 7.6 supported by Navisite

**Free Trial**  
running on  
m4.large

##### Infrastructure Pricing

EC2: 1 \* m4.large  
Monthly Estimate: \$72.00/month

From this screen, you can select variables that are specific to your current setup (i.e., which region you would like the instance deployed into).

Click 'Continue to Launch' once you are happy with the setup.

## NAVISITE Oracle Enterprise Linux 7.6 supported by Navisite

[< Product Detail](#) [Subscribe](#) [Configure](#) [Launch](#)

### Launch this software

Review the launch configuration details and follow the instructions to launch this software.

#### Configuration details

Fulfillment option	64-bit (x86) Amazon Machine Image (AMI) Oracle Enterprise Linux 7.6 supported by Navisite <i>running on m4.large</i>
Software version	v2.0.1
Region	US East (N. Virginia)

[Usage instructions](#)

#### Choose Action

Launch from Website

Choose this action to launch from this website

#### EC2 Instance Type

m4.large

**Memory:** 8 GiB  
**CPU:** 6.5 EC2 Compute Units (2 Virtual cores with 3.25 Units each)  
**Storage:** EBS storage only  
**Network Performance:** Moderate

From this screen, you can select the target instance type, destination VPC, subnets and security groups.

Once again, if you are happy with the setup, click 'Launch.'

You have now successfully launched an EC2 server using one of our AWS Marketplace offerings.

## BREAKING DOWN BILLING

### How does the billing cycle work?

Charges for using images from the AWS Marketplace are added to your monthly AWS bill – it's as simple as that!

### Is there a monthly subscription cost?

Charges for using AWS Marketplace images are on a Pay As You Go (PAYG) basis, so you will be charged for only as much as you use – similar to how you are charged with AWS PAYG services. We do offer discounts for longer subscription periods. If this is of interest, get in touch with us and ask for a 'Private Offer.' You can email us at [aws@navisite.com](mailto:aws@navisite.com).

### How do I cancel my subscription?

Because the AWS Marketplace is Pay As You Go, you can simply stop using the services at any time. Any charges up to that point will be added to your regular AWS monthly bill.

### How does Oracle Licensing work?

All the AWS Marketplace offerings are Bring Your Own License (BYOL). Licenses will need to be procured through Oracle or a certified third party. Detailed information on Oracle Licensing for AWS can be found here: <https://docs.aws.amazon.com/whitepapers/latest/oracle-database-aws-best-practices/oracle-licensing-considerations.html>.

## GETTING TECHNICAL

### How do I connect to my newly launched Amazon Machine Image (AMI)?

To connect to a newly launched AMI, use an SSH client to connect to your instance (putty). The username will be either 'ec2-user' or 'clckwrk' – you can determine which one by viewing the instructions tab of your chosen product. You will then be able to change the user to root using the following command: `sudo su -`

For more information on accessing instances using an SSH client, please refer to the following AWS documentation:

<https://docs.aws.amazon.com/AWSEC2/latest/UserGuide/AccessingInstances.html>.

### How do I update the system kernel of my EC2 server?

To update the system kernel on an EC2 server, use an SSH client to connect to your instance (putty). Once connected, switch to the root user by issuing the following command: `sudo su -`

To install the latest kernel available, issue the following command: `yum -y upgrade kernel`

You can reboot the server using the following command: `reboot -n`

Finally, log back into the server to validate the latest kernel is being used.



### **How do I add Oracle to the wheel group, so that I can sudo to the root user from the Oracle OS user?**

You can add Oracle to the wheel group by running the following command as the root user:  
usermod -aG wheel oracle

You can then switch to the root user using the following command: sudo su -

## **REQUESTING ADDITIONAL SUPPORT**

### **Can Navisite offer a guaranteed Service Level Agreement (SLA)?**

Yes. We offer a private service level that is customized based on the customer's migration and SLA requirements through the AWS 'Private Offer' scheme. This enables us to tailor our services to accommodate exactly what you need. To learn more, email us at [aws@navisite.com](mailto:aws@navisite.com).

### **Can I augment my AWS Marketplace usage with additional services?**

Absolutely. Navisite's team of skilled consultants have the expertise and experience to help you complete your Oracle-to-AWS migrations quickly, efficiently and cost-effectively. We can provide any level of service—enabling you to offload any part of your project or your entire project to our team. Contact us at [aws@navisite.com](mailto:aws@navisite.com) to learn about our professional services offerings.

## **CONNECTING WITH NAVISITE**

### **How can I ask a question not listed on this FAQ?**

If you're seeking an answer to a question not listed within this FAQ, please contact [aws@navisite.com](mailto:aws@navisite.com) and we will get back to you as soon as we can.

### **The image I'm looking for isn't here, can you add it?**

We add images based on how many requests we get for them. Please reach out to [aws@navisite.com](mailto:aws@navisite.com) and we'll let you know when new images are coming up.

### **How can I request additional support from Navisite?**

To request additional support or services from Navisite, please email us at [aws@navisite.com](mailto:aws@navisite.com).